

Message

From: Surren Dookhan [REDACTED]
Sent: 6/12/2006 4:11:48 PM
To: [REDACTED] Khan, Annie (DPH) [Annie.Khan@state.ma.us]
Subject: FW: Vonage Order Confirmation

FYI,

>Time Zone: Eastern Time (US & Canada)

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>Item	Quantity	Unit	Subtotal
>Dlink VTA Device	1	\$49.99	\$49.99
>Dlink VTA Rebate	1	(\$49.99)	(\$49.99)
>Area Code: 508 - Franklin	1	\$0.00	\$0.00
>Activation Fee	1	\$29.99	\$29.99
>Premium Unlimited Plan	1	\$24.99	\$24.99
>Premium Unlimited Plan	1	(\$24.99)	(\$24.99)
>Regulatory Recovery Fee	1	\$0.99	\$0.99
>Regulatory Recovery Fee	1	\$0.99	(\$0.99)
>Emergency 911 Cost Recovery	1	\$0.99	\$0.99
>Emergency 911 Cost Recovery	1	\$0.99	(\$0.99)
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>Sales Tax:	\$3.85		
>Sales Tax:	(\$3.85)		
>Federal Excise Tax:	\$0.81		
>Federal Excise Tax:	(\$0.81)		
>Shipping:	\$9.95		
>Total:	\$39.94		

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>Terms and Conditions

>By using this service, you agree to and are bound by Vonage Terms of Service. To review these terms and conditions at any time please visit:
http://www.vonage.com/features_terms_service.php?lid=footer_terms

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>Voicemail

>For information on how to set up and manage your voicemail box please visit related online help articles located at:
<http://www.vonage.com/help.php?article=233&category=7&nav=2>

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>Web Account

>Did you know that you can login to your web account to access and modify your account information, view activity and billing information, and more?
>The login to your web account is located at:
<https://secure.vonage.com/vonage-web/>.

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>Help

>To view articles from our knowledge base please visit our online help center located at: http://www.vonage.com/help.php?lid=nav_help.

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>If you have any questions now or in the future Vonage Customer Care is eager to assist you 24 hours a day, 7 days a week. Please visit our help center at <http://www.vonage.com/help.php> or send us an email from our Contact Us page at http://www.vonage.com/help_contactUs.php. You can also call us Toll Free at: 1-VONAGE-HELP (1-866-243-4357)

>

>Sincerely,

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>Vonage Customer Care

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